



# GUEST INFORMATION BOOKLET





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Thank you...

You have made the decision to make your next charter a bespoke fishing experience. It is our aim to make your trip exceptional in every way.

Our experienced crew will do everything in their power to make your time on board as enjoyable as possible, so if there is anything you may need, all you have to do is ask.

If you could take the time to read through this booklet it will ensure that you get the most out of your experience. It will assist you in planning for your trip and prepare you for what is in store once on board and ensure you are aware of your obligations.

Now get ready for the trip of a lifetime!

From the team at Far North Sports Fishing and Nomad Sportfishing Adventures





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### **Contents Summary**

- 30% deposit to secure your booking
- 70% balance due 60 days prior to departure
- For your safety, and comfort, we require you to return a guest information sheet
- Insurance is mandatory, as there are no refunds if your charter is cancelled due to weather outside of AMSA (Australian Maritime Safety Authority) safe operating conditions
- Your deposit will be forfeited if you cancel your booking at any time. The balance payment will also be forfeited if booking is cancelled within 60 days of departure
- All gourmet meals, non-alcoholic drinks and daily housekeeping are included
- Blue Martini is fully licensed. Premium beers, wines and spirits can be purchased on-board.
- Luggage limits apply for guests with fixed-wing charters. Strictly 15kg (soft baggage) per person
- Top of the range Shimano rods and reels are provided
- Guests are responsible for lures; either BYO (within luggage limits) or purchase on-board.





#### **Deposit and Balance Details**

When you make your booking you will be required to confirm the dates with a 30% deposit.

Your booking is deemed confirmed upon receipt of the deposit. Until a deposit is received your booking is considered tentative and may be subject to change without notice.

Payment of the balance amount is due 60 days prior to your departure date. If payment is not received within these terms, your charter will be cancelled and your deposit forfeited. Terms are non-negotiable (please refer to our Terms and Conditions for our cancellation policy).

#### Details we need from you

Once we have received your deposit, we then require all guests to complete, sign and return a guest information sheet. The information you provide relates to personal details that may be required by crew during your stay. The details we require are your name, contact details, weight (for air transfers), flight / accommodation details, medical conditions, emergency contact details and personal preferences. This information is also necessary for the AMSA and charter flight manifests. Your information will be be handled in the strictest of confidence. By signing the information sheet, it vertifies that the information you have provided is true and correct, that you have read through this guide and that you agree to our Terms and Conditions.

#### **Your Obligations**

Prior to the commencement of your charter, we do ask for full disclosure of any pertinent information – this is for the interests in your health and safety throughout the trip to maximise your experience on-board. Once on-board, whilst our experienced crew do their utmost to look after your every need, we do ask to please follow the directions of the crew and skipper at all times. This is paramount for your safety, the safety of crew and other guests on-board.

#### **Our Terms and Conditions**

The Terms and Conditions outline the relationship between Far North Sportsfishing-Nomad and the Hirer, who is any person or group of persons that hire any of the vessels that are operated by FNSF-Nomad or any other third party that is invited on-board by the Hirer. The primary contact of each group agrees to bring these Terms and Conditions to the attention of each FNSF-Nomad guest, and that each guest complies with these Terms and Conditions when on-board a FNSF-Nomad vessel.





#### Fees, Payment & Cancellation Terms

- You, ("the Hirer") must pay a deposit equal to 30% of the total booking fee
- Our rights to accept and be bound by the booking are reserved until such time as the deposit is paid.
- We / Us ("FNSF-Nomad") will provide notification to you once the deposit has been received and to confirm the booking.
- We require the Final Payment no later than 60 days prior to your departure. Failure to pay final payment by the due date will result in the cancellation of your booking and forfeit of deposit.

#### **Booking Cancellations**

#### Cancellation by Us:

You acknowledge and agree that:

1. We may only operate the Vessel and conduct the charter within Australian Maritime Safety Authority ("AMSA") safety parameters; and,

2. If weather conditions do not allow either Us or any of our contracted staff or contracted vessels to operate, then We reserve the right to cancel or to terminate the booking / charter

3. If the charter is terminated by Us due to weather conditions, then:

i) We are not obligated to refund the booking or charter costs and We are not liable for any ancillary costs; and

ii) You are solely responsible for any ancillary costs or damages which You may incur as a consequence of the charter termination, including without limitation travel costs or accommodation costs.

4. Our right of termination due to weather conditions is not an unfair contract clause under the Australian Consumer law.

As weather will sometimes require Us to exercise the termination rights above, We strongly recommend You ensure You have travel insurance and / or ensure that You are covered in the event of such termination.

#### Cancellation by You

If you cancel the booking:

1. After you have paid the deposit then the deposit is forfeited by You and kept by Us

2. Cancellation made 59 days prior to departure date will forfeit total fees paid





#### Staff, Safety and Responsibilities:

- Sufficient staff will be provided as required, to crew the vessels that have been chartered
- Whilst on-board all guests and crew fall under the responsibility of the skipper. There are safety and operational procedures that will be explained to guests, which are to be followed at all times.
- Guests must adhere to any reasonable request made by the skipper and crew throughout the charter period, and must not act in a manner that endangers the safety of other persons on board.
- Guests and staff are to act within the law at all times, and shall not engage in any illegal activities
- Clients must bear the cost of any emergency, medical or rescue service summoned at the direction of the master of the vessel in relation to illness or injury of the client. Adequate travel insurance should be arranged prior to boarding.

(PLEASE NOTE: Failure to adhere to the points in this section may result in the cessation of the charter, at which time guests will be returned to port immediately and must disembark the vessel. In the even of extreme cases of gross misconduct including the participation in illegal activities police will be advised by the skipper upon the vessel's return to port).

- The Hirer also permits any authorised representative of FNSF-Nomad to administer first aid treatment and / or arrange transfers to a hospital / medical facility if such action is required (to be determined by the skipper of the vessel).
- FNSF-Nomad is to be released of any liability in relation to any injuries or other incidents that may occur on board any of our vessels. We make every effort to ensure the safety of all on board through our safety procedures and trained staff, however, you are still in a dangerous environment where conditions are unpredictable, and accidents can happen.

#### **Travel Insurance**

FNSF-Nomad strongly advises that travel insurance be taken out for your charter with us. In rare occasions, unforeseen circumstances may cause events that are beyond our control. FNSF-Nomad can not be held responsible for lost holiday time, charter costs, airline costs, lost / damaged luggage and / or medical costs. Travel insurance is worth the minimal cost for the peace of mind it provides. Please feel free to discuss your travel insurance requirements with FNSF-Nomad (details on our preferred insurance provider can be found on the last page of this booklet).





#### Meals on board Blue Martini

Our chef will provide you with exquisite cuisine throughout your stay. As you are aware, each guest is required to complete an information sheet prior to charter. Some of the information requested relations to food allergies and preferences. Please ensure that any food allergies are advised well in advance so that the appropriate steps can be taken by our chef. If your allergy is severe and an epipen is required, please ensure you bring one with you and that crew members are advised where it is in the event we need to get it for you.

A continental breakfast is prepared for you by our chef, lunch will be either provided on board or as a hamper. Dinner is a three course fine dining experience. All meals include non-alcoholic beverages. Premium beers, wines and spirits can be purchased on board.

#### Alcohol on Blue Martini

Blue Martini is a licensed vessel, and as such we are bound by Queensland Drug and Alcohol legislation and therefore crew must act within the regulations outlined by the legislation. We are not permitted to serve anyone under the age of 18, and our operating hours are between 10am and 12am. Service may be refused to guests who appear to be unreasonably intoxicated (failure to comply with staff requests will be dealt with as outlined in our terms and conditions).

Blue Martini has a comprehensive list of premium beverage items available for purchase.

#### **Drinking Water**

Blue Martini makes its own water, and will always have water and a Gatorade mix for our guests. We do not have plastic bottled water on-board in order to reduce our plastic wastage. Guests can either bring their own water bottle or purchase one on-board.

#### Your Cabin and Bathroom Facilities

Your cabins are complete with linen, bath towels, complimentary toiletries (beach towels are available upon request). The toilets have instructions for use next to them and it is essential that no foreign items be placed in them (ie the toilet paper provided is the ONLY item to be placed in the toilets on board). Bins are provided for you in each bathroom, please use them accordingly. If you could please be mindful of water use during showers that would also be greatly appreciated. Cabin allocation is to be decided between members of the group. Cabins all have 240v outlets, as well as 24v emergency lighting.





#### Safety on board Blue Martini

Please ensure that you take extreme care when boarding and disembarking during your stay. Every effort is taken to ensure the safety of all guests on board however, the ocean is an unpredictable creature and accidents can happen. When moving between our vessels, crew will be on hand to assist you, but we do stress to please be aware of your surroundings and take great care at all times.

We carry a Royal Flying Doctor Service Medical Kit and a heart defibrillator on board, so we have taken every step we can to ensure your safety whilst operating in remote areas. Our staff are trained in First and Resuscitation and have the RFDS Medical Kit on hand to assist with any medical emergency. As well, Medivac Helicopters are available in extreme medical emergencies where evacuation may be required. If you are an Australian citizen, these medical costs are covered, however, it should be noted that if you are visiting from overseas there may be medical costs involved should an evacuation be necessary (please ensure these costs are covered by your travel insurance).

It is a condition of boarding that all guests comply with any safety / operational procedures and instructions that are issued by the skipper and / or crew members (please refer to our Terms and Conditions).

#### **Smoking Policy**

Smoking is not permitted inside the vessel under any circumstances and is only permitted on the duck board at the aft of the vessel. Due to safety reasons (eg fuel storage) where you smoke will be monitored, and you may be requested to move to a suitable area.

#### **Rubbish Disposal**

All garbage will be disposed of according to our on board guidelines, and nothing is to be thrown over the side of any vessel while in these pristine areas.





#### Introducing the FNSF-Nomad Family

#### **Blue Martini**

Blue Martini is FNSF-Nomad's flagship live-aboard 70 foot motor cruiser that has undergone an extensive re-fit since being welcomed into the FNSF-Nomad family. It has one twin cabin with ensuite, as well as two twins cabin with a shared bathroom. Living areas include a saloon, two outdoor dining areas, and an outdoor shower. Blue Martini is powered by two Gardner Diesel engines, has a cruising speed of 7 knots and a cruising range of 8,000 miles. During your stay a chef will be



#### BM1, BM2 & BM3



FNSF-Nomad's fishing machines are 6m (20ft) custom built centre console dories. They are powered by 115hp four stroke Yamaha outboards, making your ride both smooth and exhilarating! Each vessel is equipped with Garmin Electronics, is crewed with its own personal guide and is provided with the best Shimano rods and reels – all to ensure you have a bespoke fishing experience!

#### Black Magic (Optional add-on)

Our 40ft Black Watch game boat is the latest addition to the FNSF-Nomad Family, and is available as an add-on option. It fish's up to 6 guests and is equipped with bathroom, kitchenette and lounge. As with Blue Martini, please be mindful of the bathroom facilities (i.e. no objects to be placed in the toilets except for the toilet paper provided), water usage and safety precautions whilst on board. The helm station on Black Magic is located on the flybridge, please be aware that guests are not permitted in this area. Please also note that no guests are allowed up the side gunwhalles to the bow (front) of the vessel. Both of these areas are out of bounds in accordance with the vessel's safety and survey restrictions. As with Blue Martini it is imperative that for the safety of both crew and guests alike, to please adhere to the above restrictions as well as the Skippers / Crew's instructions at all times.





#### Inclusions in your Charter...Simply the best of the best!

When booking a bespoke charter with FNSF-Nomad you can expect some above and beyond inclusions:

- Gourmet chef on board preparing your meals to the highest standards, and with appropriate notice can be tailored to suit your specific dietary requirements. There is a section in our customer information booking form to nominate any food allergies / requests.
- Non-alcoholic beverages including coffee, various teas, water, soft drinks and juice.
- The best fishing gear FNSF-Nomad stocks the best fishing gear in live fibre rods and top of the range Shimano reels (Talica's, Stella's and Calcutta's), all available for use whilst on board Blue Martini. Please note that gear that does go overboard or is damaged as a result of improper use will be at the expense of the guest.
- Tackle lures are available for purchase on board
- All linen, bath towels, and some toiletries (shampoo, conditioner, and shower gel).
- Housekeeping Service a daily housekeeping service is provided
- Sunscreen and insect repellent

#### What do I need to bring?

- Soft bags only whatever you decide to bring with you, please pack it in a soft bag. Most transfers to your charter will have weight limitations and bag size limitations. We request that you limit your luggage to 15kg, preferably over 2 smaller soft bags – please do not bring any suitcases or hard-body cases with you.
- If you are travelling with additional bags these can be stored at the East Air Terminal in Cairns and collected upon return
- Polarised sunglasses this will make your trip infinitely better as they allow better viewing on and through the water
- Sun wear The sun can be very vicious on the water so we recommend you bring a soft wide brim hat and long sleeved fishing shirts. It is also a good idea to bring long light pants for both sun protection and insect protection (especially if on the barra expedition). If extra sensitive to the sun it would also be a good idea to bring sun gloves.
- If you are especially susceptible to insect bites, and your medical history allows it, bring antihistamines. Unfortunately, we are unable to provide antihistamines as it is a Schedule 2 medicine.
- Shoes whilst on board shoes are discouraged, but if the occasion arises to go ashore we recommend you bring a pair of suitable shoes for walking on the rocks or coral beaches





#### What don't I need to bring?

- Extra luggage Should you have any extra luggage with you that is not required on your charter you can leave it at the East Air Terminal for pickup on your return
- Laptops there is a good chance that while on your charter you will not have internet connection for your laptop or iPad. You are on holiday! Enjoy it... leave your work at home. iPads are still light enough and compact enough to bring with you for entertainment purposes but please be prepared to have no internet reception in most areas.
- Fishing rods, reels and terminal tackle is provided for you on board. Due to weight limitations we recommend you make use of our top of the line gear.
- Your worries leave them behind, and let's go fishing!

#### What can I purchase on board?

You may wish to make a purchase whilst on board, such as premium wines, beers and spirits, branded merchandise to take a piece of the experience home, top of the line lures to boost your fishing outcome, all of which is available to you throughout your trip. Whilst on-board a daily sign off sheet on items purchased will be completed and available for review by each guest.

Blue Martini has an Eftpos terminal for payment of on-board purchases. In the even where there is no coverage the crew will ask for a credit card authorisation that will be processed onshore.

- Beers, wine and spirits a premium wine list, good selection of standard and craft beers and standard and premium spirits are available for purchase
- Merchandise branded apparel is available for purchase during your charter (such as t-shirts, hats, stubby coolers and water bottles)
- Lures & Terminal Tackle a comprehensive range of lures and tackle on board for purchase.

#### Additional costs for lures and terminal tackle

We ask anglers to pay for terminal tackle and lures used because this is such a variable cost from trip to trip and it is very difficult for us to factor this into the pricing. We believe a user pays system is much fairer for all guests. On board our vessels, the skippers and guides will have all the lures and terminal tackle you need for each day. This will be professionally rigged and ready to go when you get on board every day.





### Whatever tackle is used or lost will be added to each guests' tab throughout the trip according to the following guidelines:

- Any new lure used (deployed overboard) will be paid for by the guest using that lure. That lure is then the property of the guest first using the lure, and they are welcome to kept it at the end of the day.
- Any trolling lure which is lost from a shared trolling outfit supplied by FNSF-Nomad, will be put onto the account of the person who was on the rod when the lure was lost. If you are trolling with shared trolling outfits and pick up a rod that happens to get busted off by a fish, then that is your lure. All trolling lures used on personal trolling outfits will be charged to the guest who owns that outfit.
- Any rods or reels that dropped overboard will be paid for by the guest. Any line, rods or reels lost will be paid for at our cost price.
- All tackle will be noted down each day by your guide and placed on your on board tab sheet that evening. You will then have to settle your account at the end of the trip via credit card or cash.
- While every effort is made by our crew to ensure this tab is accurate, it is each guest's responsibility to monitor this tab and ensure the items recorded are correct. We suggest initialling your account each evening to ensure it is up to date.

#### **Tipping the Crew**

While it is not expected or required, if you feel that any member of the crew, or the crew as a whole, have provided you with a level of service worthy of a tip, then please feel free to do so. The amount of the tip is at your discretion, but we usually tell people to do the same as they might do in a restaurant. Tips can be given to the skipper and will be shared between the entire crew.

#### Transfers

You will be advised on the time you will need to be at the departure point for your transfer closer to your departure date (as each charter is different). Contact details of our common transfer providers are detailed on the last page of this booklet should you have any further queries or requests.





#### Safety & Operational Procedures

During your stay there will be times when the crew explains safety and operational procedures, it is very important that every guest pays attention to these instructions as they are in place for the safety of everyone on board, to maintain operational integrity within legislative requirements or for the integrity of the vessel you are on. These may include but are not limited to:

- Procedures in the event of an emergency (location and use of life-jackets and life rafts etc)
- Procedures for boarding and disembarking the tenders
- Guest responsibilities regarding the sewage management plan and garbage management plan

#### **Fish Handling Practices**

There are a few guidelines that we ask you to follow regarding handling of any fish that you catch. Our crew will be on hand at the time to assist when you catch a fish and will advise correct practices when getting a photo and correctly releasing the fish.

- Always use a wet glove when handling fish, and wet your shirt to ensure the protective slime of the fish is not damaged.
- Some fish may experience barotrauma to their swim bladder (e it expands when quickly brought up from great depths). Should this occur to a fish the crew will ensure that the swim bladder will be released of the pressure prior to release.
- When around certain species which are considered dangerous when handling, it is essential to always listen to the crews instructions. This is for their safety as well as your own.

#### Taking fish home

We aim to encourage catch and release fishing on-board our vessels and discourage taking fish home. We are proudly recognised by Great Fishing Adventures of Australia – Tourism Australia as a sustainable fishing practice vessel. Further, the remote areas we operate in can make it very difficult to bring anything back to the mainland as we are not a processing vessel.





#### Important Contact Information

Operations Manager: +61 499 105 880

Blue Martini Satellite Phone: +61 405 003 417

Black Magic Satellite Phone: +61 405 663 227

Email: info@fnsf-nomad.com

Website: www.fnsf-nomad.com

#### **Transfer Provider**

East Air Aviation: +617 4222 1640 www.eastair.net.au

#### Insurance Providers

As our charters are weather dependent this minimal outlay offers peace of mind in the event that your charter is cancelled or shortened due to adverse weather conditions. Chubb, Covermore, iCover provide travel insurance for near-coastal charters in Australian waters.

#### **Other Information:**

FNSF-Nomad and East Air Aviation accept no responsibility for the loss or damage of personal belongings left at the East Air terminal, nor on-board any of our vessels.

If you are susceptible to insect bites, particularly sandflies, we highly recommend you bring antihistamines with you. Unfortunately, we are unable to provide these on-board as it is a Schedule 2 medicine and will be subject to your medical history.

Some areas of Far North Queensland are 'Dry Zones', meaning alcohol is prohibited from being consumed or seen in these zones. Fines are issued for anybody breaching these laws by the local police. We strictly abide by the local laws of the areas we visit, and request that you do too. Further, it is not always logistically possible to have specific types of alcohol available on-board if we have to re-supply in Dry Zones.